

CUSTOMER'S Name _____ DATE _____

Address _____

PHONE _____ EMAIL ADDRESS _____

Circle Your Hunting Activity: Coon, Fox, Bear, Rabbit, Boar, Cat, Deer, Squirrel, Coyote, Other

CUSTOMER COMMENTS

Thanks for choosing Wildlife Materials. We value your feedback! You can help us improve. Please complete this questionnaire and return in the postage-paid envelope.

- Did you ___order new equipment OR ___have items repaired?
- If ordering new equipment, is this your FIRST Wildlife Materials purchase? _____
- Where did you hear about us?
 - ___Magazine (which?) _____ ___Friend
 - ___Other (identify) _____
- If ordering new equipment, which did you purchase? ___transmitter collar
___receiver ___antenna(s) ___misc. parts ___entire system
- If you sent in repairs, how long have you had the equipment?
___Less than year ___1-3 years ___3-5 years ___over 5 years
___over 10 years
- Was this the first time this equipment was repaired? _____

In the questions below, please use the following scale to rate our service.

0-Unacceptable 1-Below Average 2-Average 3-Above Average 4-Great!

How was the phone service you received from sales personnel? _____

Availability of equipment you wanted? _____

The time it took you to receive equipment? _____

Packaging of shipped equipment? _____

Quality of the equipment received? _____

Quality of repairs (if applies) _____

Information sent with equipment (directions, warranty info, * repairs done)? _____

Cost of equipment purchased? _____

Cost of repairs (if applies)? _____

If you answered 0 (Unacceptable) or 1 (Below Average), please state why.